



# 2021 ANNUAL REPORT



International  
Medical Corps Croatia



INTERNATIONAL MEDICAL CORPS CROATIA

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*International Medical Corps Croatia is an independent, nonprofit association established in 2019 that operates in collaboration with International Medical Corps and International Medical Corps UK. We share the same mission, vision and core values, as well as operational resources, for the implementation of program activities, operating out of offices that International Medical Corps established in Split in 1993.*

*Unless otherwise stated, projects and their statistics referred to in this report are the results of combined International Medical Corps Croatia, International Medical Corps and International Medical Corps UK global efforts.*

## TO OUR SUPPORTERS

After rising to the challenge of COVID-19 in 2020, International Medical Corps Croatia and our affiliates continued our lifesaving work battling infectious diseases throughout 2021, focusing on prevention and vaccination. And of course, our teams continued to respond to emergencies worldwide by providing healthcare and training services. This was made possible through the experience we have gained over the years, and through the generous support of our donors.



LEBANON

Training is the cornerstone of our mission. Every year, we train health workers, volunteers and community members, providing them with the necessary skills and knowledge they need to become self-reliant. Equipped with what they learn at our training sessions, community members are able to become effective first responders themselves.

Though this report focuses on 2021, the fighting in Ukraine that started early 2022 has created massive humanitarian needs. Our teams and partners have provided emergency medical care, equipment and supplies to an overwhelmed healthcare system, and supported the displaced with psychosocial support, child protection, gender-based violence support, and water, sanitation and hygiene services. They continue to rehabilitate and strengthen primary healthcare centres and hospitals damaged in the war, helping to ensure the continuity of healthcare services.

In 2021, we continued our work to prevent the spread of the COVID-19 pandemic—the most widespread healthcare emergency we had encountered. We provided resources, including oxygen and medical supplies, personal protective equipment, and infection prevention and control items, to communities where needed. Our teams supported vaccination efforts via mobile medical units, and conducted awareness sessions for vaccine-hesitant communities. In addition, we trained people on good hygiene practices to prevent the spread of infectious diseases.

Throughout the year, we continued to implement the Reducing Economic Barriers to Accessing Health Services (REBAHS) program in Lebanon. The objective of REBAHS is to ensure equitable access to quality healthcare and mental health care services by providing free or subsidised primary healthcare services, free mental health care services, assistive devices for persons with disabilities and psychotropic medications. These services are available to all residents in Lebanon.

As the year progressed, our teams responded to emergencies all over the globe. From conflict in Afghanistan, Ethiopia and Yemen, to flooding in

Europe, our teams were where they were needed the most—healing communities and giving them hope.

In June 2021, International Medical Corps became the only non-governmental organization (NGO) in the world to be classified by the World Health Organization as an Emergency Medical Team (EMT) Type 1 provider in both Fixed and Mobile configurations. This classification was a testament to our robust emergency response capacity, which has enabled us to save millions of lives worldwide.

In November 2022, we became the first NGO in Croatia to receive the EU Humanitarian Partnership certificate, awarded by the European Commission. This certificate makes us an official partner of the Directorate General for European Civil Protection and Humanitarian Aid Operations (DG-ECHO), and a direct recipient of EU funding to implement our lifesaving humanitarian work. Through this partnership, we will continue our mission to help improve the quality of life for vulnerable communities affected by disaster, disease and conflict through health interventions, training and related activities that build self-reliance.

The generosity of our donors enabled our 7,500+ staff members and many volunteers across some 30 countries to reach more than 18 million people in 2021. Thank you for helping us achieve so many milestones in the past year. We look forward to your support as we step into 2023.



**Visnja Cipic**  
Managing Director  
International Medical Corps Croatia

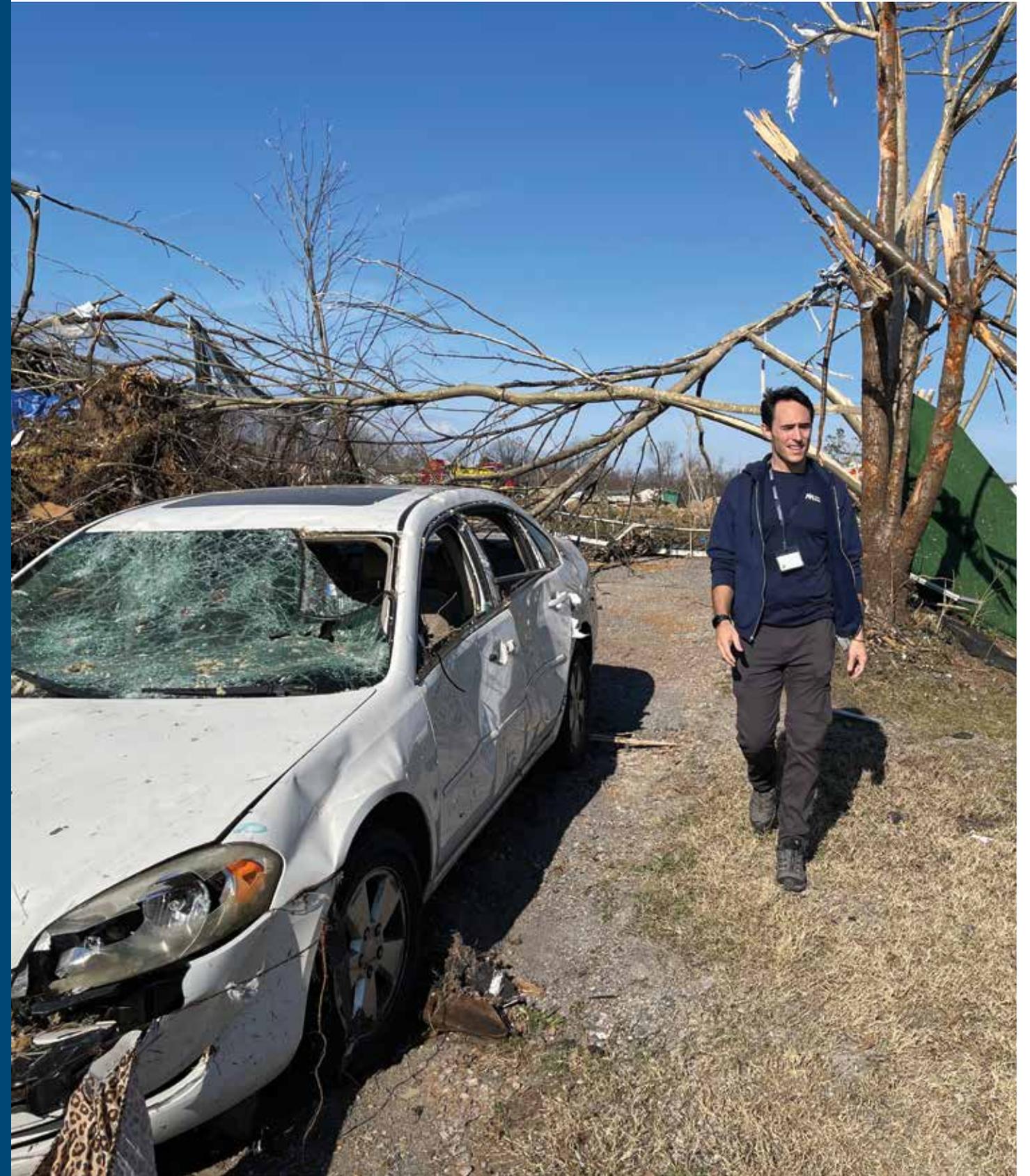
OUR MISSION

# WE ARE A GLOBAL FIRST RESPONDER



JORDAN

We provide training and deliver emergency healthcare, along with related services, to those affected by conflict, natural disaster or disease. We do this no matter where they may be in the world or what the conditions. We train people in their own communities, providing them with the skills they need to recover, to chart their own path to self-reliance and to shape their own future as they become effective first responders themselves.



## OUR APPROACH

# SPEED SAVES LIVES



DEMOCRATIC REPUBLIC OF THE CONGO

Our emergency response teams deploy fast to assist those in great need—often arriving within hours to reach those even in the most remote, challenging environments.

.....

We draw on experience gained in 37 years of responding to disasters in more than 80 countries on six continents. Our surge capacity includes physicians and nurses trained in emergency medicine, supported by specialists in essential healthcare services that range from mental health and psychosocial support to technical expertise in gender-based violence, nutrition, and water, sanitation and hygiene. We maintain our capacity to respond quickly because speed saves lives in the initial hours following a disaster.

As conditions ease, we stay on and partner with survivors to build a better, more independent future for those we're helping. The key to our approach is training—an essential component of *all* our programs, used to transfer the latest knowledge and skills into local hands, to help ensure a brighter future. We strengthen local health systems and work with community leaders, hire and train local staff, develop partnerships and evaluate progress to ensure quality outcomes.

With a staff that numbers more than 7,500 worldwide, 97% of whom are recruited locally, our strategy ensures that the knowledge and tools required to prepare for—and respond to—future emergencies are culturally compatible and remain available in the community. We work to ensure that if disaster strikes again, residents can themselves be their own first responders.



HAITI



LEBANON

## OUR PROGRAMS

Though 2021 presented many challenges, International Medical Corps Croatia continued to provide valuable services and training for those who needed it most. We worked with communities worldwide to help millions of people chart their journey from relief to self-reliance.



CAMEROON



### NUTRITION AND FOOD SECURITY

After years of civil war, **Yemen** is seen by many as the world's worst humanitarian disaster. As always, children are amongst the hardest-hit. Our teams provided treatment and help for malnourished children, as well as helped parents in the community feed their families.



### MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT

In **Lebanon**, we worked to improve access to mental health services—with a particular focus on Syrian refugees—by supporting clinics, providing roving social workers and running activities to raise awareness of mental health issues.



### WATER, SANITATION AND HYGIENE

Conflict and drought have left millions of people in **Somalia** reliant on outside help to get the food, water and healthcare they need. At Galkayo South Hospital—the only referral hospital in its region—our teams repaired water supplies and carried out water treatment to help communities access safe water and avoid disease.



### WOMEN'S AND CHILDREN'S HEALTH

The Syrian civil war has left more than 650,000 Syrian refugees living in **Jordan**—many living in refugee camps such as Azraq and Za'atari. Our maternity units in the camps provided free, essential care for pregnant women and mothers, from pre-natal consultations, to helping with births, to post-natal checkups and support.



### FAMILY AND COMMUNITY HEALTH

Our community health workers helped protect the most vulnerable populations from COVID-19 in **Libya**. These lifesaving teams worked in communities to raise awareness of the disease, provide information on how people could protect themselves and refer those with COVID-19 to facilities where they could get the help they needed.



### HEALTH SERVICES SUPPORT

In **Sudan**, we supported 10 health facilities in Central Darfur, South Darfur and South Kordofan, providing everything from outpatient consultations, immunisation and health education to screening and treatment for malnutrition.

**TRAINING**



SOUTH SUDAN

MORE THAN

# 37 YEARS OF TRAINING

Since 1984, when we embarked on our first response in Afghanistan, training has been an essential part of our work. We provide training to help communities move from recovery to self-reliance, and gain greater control of their future. In 2021, we continued to provide lifesaving training in first aid and basic life support, and trained health workers on COVID-19 protocols, including preventive measures and vaccine delivery. We also expanded the reach of our programming by making more of our programs accessible online.



IN 2021

## WE TRAINED



**77,625**

people through 3,902 training sessions covering a range of health-related issues.



**5,657**

people on communicable disease management and control.



**3,459**

people in the basics of administering psychological first aid.

## BY THE NUMBERS

In 2021, International Medical Corps responded directly to the needs of more than 18 million people in 30 countries on five continents.



HAITI

Among the results of the work of International Medical Corps, International Medical Corps UK and International Medical Corps Croatia:



**18 MILLION** DIRECT BENEFICIARIES

Of these, nearly 3 MILLION were children under 5. Our work also reached more than 88 MILLION others who benefited indirectly from our programs and work.



**6 MILLION** MEDICAL CONSULTATIONS

Of these, more than 1.7 MILLION were children under 5.



**255,417** CHILDREN VACCINATED AGAINST MEASLES

Vaccinating children protects future generations from the dangers of measles and builds more resilient immune systems.



**77,625** PARTICIPANTS TRAINED

This included International Medical Corps clinical and non-clinical staff, government and non-government staff, community health workers and volunteers.



**1,615** HEALTH FACILITIES SUPPORTED

In 2021, we supported 218 hospitals, more than 40 of them in the United States. To reach people in underserved, often remote areas, we operated 147 mobile clinics and provided vital assistance to 1,136 primary health facilities, including smaller clinics and health centers.



## WOMEN'S AND CHILDREN'S HEALTH

### The key to our future

Ensured that 98,020 births were assisted by a trained birth attendant.



## NUTRITION

### The foundation of life

Provided 1,479,847 people with critical nutrition support, and 411,010 people with infant and young-child feeding services.



## WATER, SANITATION AND HYGIENE

### The essence of good health

Helped more than 3.8 million people with water, sanitation and hygiene needs.



## MENTAL HEALTH CARE AND PSYCHOSOCIAL SUPPORT

### The invisible wounds

Provided MHPSS services to 930,687 people through hundreds of service delivery points, mobile teams and other means of delivery.



## GENDER-BASED VIOLENCE

### A violation of fundamental human rights

Offered protection and support to 1,579,510 people living with the threat—or reality—of gender-based violence.



## WHERE WE WORK

In 2021, we provided urgently needed healthcare and related services to more than 18 million people in 30 countries on five continents.

-  EMERGENCY RESPONSE & PREPAREDNESS
-  WOMEN'S & CHILDREN'S HEALTH
-  FAMILY & COMMUNITY HEALTH
-  NUTRITION, FOOD SECURITY & LIVELIHOODS
-  WATER, SANITATION & HYGIENE
-  HEALTH SERVICES SUPPORT
-  MENTAL HEALTH & PSYCHOSOCIAL SUPPORT



### AMERICAS

Colombia  
Haiti  
Puerto Rico  
Continental United States  
Venezuela



### AFRICA

Cameroon\*  
Central African Republic\*  
Democratic Republic of the Congo  
Ethiopia  
Libya\*  
Mali\*  
Nigeria  
Somalia\*  
South Sudan  
Sudan\*  
Zimbabwe



### EUROPE

Belgium  
Croatia  
Germany  
Moldova  
The Netherlands  
Poland  
Romania  
Ukraine



### MIDDLE EAST

Gaza  
Iraq\*  
Jordan\*  
Lebanon\*  
Syria  
Yemen\*



### ASIA

Afghanistan  
India  
Japan  
Nepal  
Pakistan  
Philippines

\*Countries where International Medical Corps Croatia programmes were funded in 2021

# PARTNERSHIPS



JORDAN

## DG ECHO CERTIFICATION

In 2022, International Medical Corps Croatia was proud to become a certified DG ECHO partner—partnering with the Directorate-General for European Civil Protection and Humanitarian Aid Operations to support communities around the world affected by adversity.

After a rigorous assessment based on humanitarian principles, standards and capacity, the partnership will help us to go further in fulfilling our mission to provide lifesaving healthcare and supplies to children, families and communities that have lost everything due to conflict, disaster and disease



UNITED STATES

## WORLD HEALTH ORGANIZATION EMT CLASSIFICATION

When the World Health Organization (WHO) classified International Medical Corps in June as an Emergency Medical Team (EMT) Type 1 provider for both Fixed and Mobile configurations, we became the **only non-governmental organization (NGO) in the world** with these capabilities. The classification—the result of two years of work and partnership with the WHO—recognizes our ability to deploy and set up a field hospital capable of providing outpatient services to a minimum of 100 patients per day (Fixed) and a minimum of 50 patients per day (Mobile) within 48 hours of a rapid-onset emergency anywhere in the world.



## LEADERSHIP

International Medical Corps Croatia is an independent, non-profit association that operates in collaboration with International Medical Corps and International Medical Corps UK, sharing the same mission, vision and core values, as well as operational resources, for the implementation of program activities.

International Medical Corps Croatia maintains an independent governance structure and decision-making in relation to the programs for which it is directly responsible.

### INTERNATIONAL MEDICAL CORPS CROATIA BOARD OF DIRECTORS

#### **Višnja Čipčić**

President, General Assembly, Board of Directors

#### **Stanka Babić**

Secretary, Board of Directors

#### **Nancy A. Ossey**

Member, General Assembly, on behalf of International Medical Corps

#### **Vedran Jukić**

Member, General Assembly

#### **Adam Simon**

Member, General Assembly

#### **C. William Sundblad**

Member, General Assembly

#### **Stephen Tomlin**

Member, General Assembly, Board of Directors

YEMEN





Celebrity First Responders Judy Greer(left) and Tara Summers in Puerto Rico

GLOBAL AMBASSADORS

- Sanaa Lathan
Actress, Humanitarian
Sienna Miller
Actress, Activist
Inanna Sarkis
Actress, Activist
Stacy Twilley
Founder and CEO
iVolunteer.org
Robin Wright
Actress, Humanitarian

CELEBRITY FIRST RESPONDERS

- Muna AbuSulayman
Sasha Alexander
Genevieve Angelson
Bob Crawford
Lily Donaldson
Nikki Glaser
Judy Greer
Ben Harper
Jaclyn Harper
Jihae
Maz Jobrani
David Koechner
Heidi Murkoff
Yvonne Orji
Robert Pattinson
Jeff Probst
Hannah Simone
Tom Sturridge
Tara Summers
Anne Vyalitsyna
Benjamin Watson

# FINANCIALS

## International Medical Corps Croatia's Statement of Activities for the year ended December 31, 2021.

Ernst & Young-audited financial statements are available on International Medical Corps Croatia's website.

<b>REVENUE</b>		<b>€</b>
Contracts and grant support	26,089,268	
Donated supplies and services	816,032	
Revenue from citizens and households	1,200	
<b>Other revenue</b>	<b>24</b>	
<b>Total operating support and revenue</b>	<b>26,906,524</b>	
<b>EXPENDITURES</b>		
<b>Program services</b>		
Africa	7,133,142	
Middle East	17,994,131	
<b>Total program services</b>	<b>25,127,273</b>	
<b>Supporting services</b>		
Management and general	1,767,152	
Fundraising	23	
<b>Total support services</b>	<b>1,767,175</b>	
<b>Total expenditures</b>	<b>26,894,449</b>	
Revenue surplus current year	12,075	
Revenue surplus brought forward	273,566	
<b>Total revenue surplus</b>	<b>285,641</b>	



# IMAGE CREDITS

COVER	Karar Al-Moaed	20	Ahamd Farouqa
2	Fati Abubakar	21	Mike Greenwell
4	International Medical Corps		Deployed Logix
6	Nadia Bseiso	22	Fayad Al-Derwish
7	Chris Martin	23	Lamech Mutava
8	Lambert Coleman	24	Crystal Wells
9	Peterson Noel	25	Margaret Traub
	Adeeb Farhat	27	Adeeb Farhat
11	Patrick Meinhardt	28	Carlo Agustin
12	Crystal Wells	29	Mandlenkosi Chinula
13	Mussa Kachunga Stanis	31	Huma Akram
14	Alex Cauvin		
17	Aden SheikhNur Omar		

PHILIPPINES



HOW YOU CAN HELP

# Give hope, give health

There are many ways you can help International Medical Corps Croatia provide lifesaving care and help communities gain self-reliance after a disaster.

[DONATE.INTERNATIONALMEDICALCORPS.HR](https://DONATE.INTERNATIONALMEDICALCORPS.HR)

WAYS TO GIVE

Become a monthly donor

Make a one-time gift via credit card, wire transfer or online



[INFO@INTERNATIONALMEDICALCORPS.HR](mailto:INFO@INTERNATIONALMEDICALCORPS.HR)

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[InternationalMedicalCorps.hr](http://InternationalMedicalCorps.hr)

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